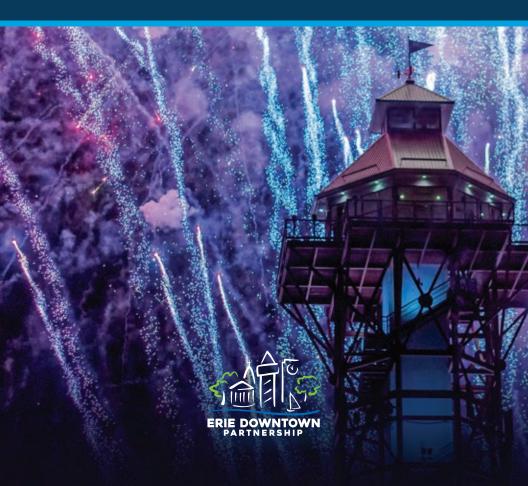
IMPACT



REPORT







#### Emily Fetcko ACTING CEO

**Kelly Hilling** 

CCOUNTANT

Dave Tamulonis



The Erie Downtown Partnership has evolved substantially since its beginnings in 2004. For the last ten years we've benefited from the leadership of longtime CEO John Buchna, who has helped our organization arrive at this critical time in our story.

As members and stakeholders, you expect services and programs that create customer density and increase your bottom line as businesses, support your tenants and increase property values as property owners, and catalyze additional vibrant experiences to make downtown a destination that is unparalleled.

Sharing the downtown experience together is more important now than ever. We continue to seek collaborations that advance our mission of making downtown safe, fun, and welcoming for all.

Our commitment to our members and our mission remains more ardent than ever, and we go into 2022 with a new five-year Downtown Revitalization Strategy as our guide.

All of last year's initiatives were central to catalyzing our strategy, centered on building the downtown experience together. The strategy's 2022 priorities include sustaining the new Safety + Hospitality Ambassador Program, creating a new marketing campaign to support small businesses and downtown as a destination, growing our events programming from 100 to 150 events, and developing a multi-site public space design and use plan.

We know the importance of creating a vibrant and inclusive quality of place and will continue to build programming and services with inclusion, access, sociability, comfort, and linkages in mind.

The downtown experience belongs to each of us, and we all play a role in determining what that experience will look like and feel like for others. We invite you to build this experience together, with us, by investing in solutions that positively impact and improve downtown's economic vitality and quality of life.

Thank you to our members who invest, include, and innovate with that experience in mind.

With great commitment to our mission,

EDP Staff and Board





# **BUSINESS SUPPORT** + MARKETING

We continue to learn together as we move through this pandemic. Our downtown business community has shown great resilience, but challenges persist.

Out team continues to connect business owners to resources as well as provide direct assistance when needed. This can include writing letters of support for grants or proposals, awarding grants to help with façade improvements and signage, connecting them to one of our many crosspromotion opportunities and events, promoting their openings and offerings, and introducing them to other partners who can assist with other specialized services.

Promoting local business continues to be at the forefront of our efforts. Our downtown gift certificate program continues to be in high demand as the community once again rallied and purchased \$55,155 in gift certificates. This is more than five times our pre-pandemic annual sales totals.

# **BUSINESS SUPPORT** + MARKETING

We launched new activations in downtown during Small Business Saturday with 73 local small businesses represented across three popup sites including 13 brick and mortar businesses and 60 artisans and creators. These events foster new collaborations between businesses while also introducing businesses to the downtown market and the potential opportunities that exist downtown for location or expansion.

Our role is to advance solutions that positively impact the economic vitality of our downtown.

# **2021** FINANCIALS



\$543,915 GRANT REVENUE IN 2021 FOR PROGRAMS AND SERVICES

**3,961+** VOLUNTEER HOURS CONTRIBUTED

#### \$100,661 DOLLAR VALUE OF VOLUNTEER HOURS

CONTRIBUTED

## \$103,622,704

DOLLAR VALUE OF BUILDING PERMITS FILED

145 BUILDING PERMITS FILED

\$55,155 IN CERTIFICATES SOLD

> 14 NEW BUSINESSES OPENED

327 MEDIA IMPRESSIONS

## \$37,930,000

DOLLAR VALUE OF INVESTMENT IN BUILDING PROJECTS

**159** BUSINESSES ASSISTED

> \$13,017 FAÇADE GRANTS AWARDED

\$2,000 SECURITY CAMERA GRANTS AWARDED



70,000+ POUNDS OF LITTER REMOVED

A NEW FULL-TIME JOBS CREATED

**60** TOUCHPOINTS WITH VULNERABLE INDIVIDUALS

**60** DIRECT BUSINESS ASSISTANCE TOUCHPOINTS

HOURS OF SNOW

80,000+ CIGARETTE BUTTS REMOVED

**4,500+** HOURS OF CLEANING AND BEAUTIFICATION

16,500+ CITY BLOCKS CLEANED PER YEAR

> 75+ HOURS OF GUEST AND RESIDENCE ASSISTANCE



# PLACEMAKING

Safety + Hospitality Ambassadors

In addition to exploring the impact that innovative public space solutions can have on the continued recovery of small businesses and residents during this pandemic, the Erie Downtown Partnership further committed to its mission of making downtown safe, fun, and welcoming with the introduction of a Safety + Hospitality Ambassador program. Thanks to the generosity of lead program funders such as Erie Bank, Marquette Savings Bank, the PA Department of Community and Economic Development, the Erie Community Foundation, and the Erie County Gaming Revenue Authority we launched the program in September 2021 and have a goal of growing the Ambassador team from four to 12 team members over the next few years.

Ambassadors deploy the maintenance services we have long provided such as litter and weed abatement, graffiti removal, power washing and snow removal of City sidewalks, and tree and floral basket watering. The Ambassadors have continued training to complement the growing needs of a downtown experiencing new investment, more business openings, and increases in residential living to include visitor assistance and information, business outreach, unhomed and vulnerable individual assistance, as well as site preparations for our events throughout the year.

Our sincere appreciation to the Ambassadors who all continue to make a difference in both small and large ways to those who live, work, and visit downtown.





# PLACEMAKING

# Public Art

In August 2021 we dedicated the sculptural gateway at 3rd and State Streets, titled "Points of Reference". The piece was inspired by the local spirit of endurance and perseverance from Erie's pivotal role in the American Revolution and the industrial revolution to present day coming together to fight the COVID-19 virus as a community.

This project was funded through UPMC Health Plan, the Erie County Gaming Revenue Authority, and the Pennsylvania Department of Community and Economic Development. The planning process started in 2018 and included five public input sessions and was delayed by the pandemic. We collaborated with a team of engineers, artists, and fabricators virtually. The sculpture was designed by California-based artistic team Aphidoidea and five Erie County-based businesses provided services to the project from fabrication to transportation.

Five local businesses participated in fabricating and installing the sculpture, and 74% of the project's costs were expensed locally and 5% were expensed regionally. This is the first City-owned public art piece and serves as a sculptural time capsule with the storytelling graphics laser cut into the sculptures' sleeves. There are also different languages included on the sculpture translating the word "home." There's even a graphic to mark the pandemic.

# PLACEMAKING

# Events & Activation

In 2021 we finally had a chance to engage again in-person, and the Erie Downtown Partnership hosted 100 individual events. Even through the pandemic, we used our public spaces in downtown to safely build density, support small businesses, and reconnect. We hosted 300+ hours of programming including farmers markets, fitness classes, concerts, lectures, sporting events, free movies, craft fairs, and more. Over 25,000 people attended events in Perry Square, Griswold Park, the beautiful Bayfront, and indoor locations such as the Boston Store, the Cashier's House, and several downtown small businesses.

Engagement happens at both the public-facing and organizational level and we've seen engagement with our programming skyrocket this year as we implemented events that involve and invest in the artists, performers, volunteers, and business owners in our community. Events like the Farmers Markets and Small Business Saturday engaged not only thousands of attendees each but several hundred vendors, small businesses, farms, volunteers, and musicians; all of whom are now energized by the activity they have seen Downtown, feel a sense of pride in Erie, and are more likely to continue contributing to progress.

We were also able to line up strategic partnerships with our event supporters that worked to benefit both organizations. UPMC Health Plan supported our Fall Fest and Downtown d'Lights events and were able to use those events as opportunities for community outreach. UPMC Health Plan's mobile unit along with UPMC Hamot's vaccination team administered COVID-19 vaccines and boosters at both events, serving 57 members of the Erie community. Their guidance on safety procedures helped us to safely hold our largest event, Downtown d'Lights, and welcomed over 7,000 people to Perry Square.

All new events introduced last year were informed by surveys and qualitative data gathered throughout 2019 and into 2020 during the Covid-19 pandemic. This has enabled us to plan events that are more engaging, diverse, and equitable to those that use our downtown every day. As we continue to see amazing progress and investment in private developments downtown, the Erie Downtown Partnership strives to be a leader and innovator in the activation and development of public spaces in downtown Erie. Public spaces and placemaking are an important factor in ensuring the success and sustainability of investments in the private sector. Businesses growing and attracting new employees, new apartments and housing developments seeking new residents, and new retail spaces seeking consumer density to support their small business tenants all benefit from being surrounded by vibrant, safe, equitable, and engaging public spaces. Our events and the activation of public spaces will help us to achieve a downtown Erie that is safe, fun, and welcoming for all.

We'd like to thank Erie Insurance, the Erie Community Foundation, UPMC Health Plan, Erie County Gaming Revenue Authority, ErieBank, and Marquette Savings Bank for investing in community events, activation, and engagement in our public spaces.



### 330+

HOURS OF ENGAGING EVENTS AND PROGRAMMING

# **25,000+**

FAMILY-FRIENDL EVENTS

#### **100** AFE AND ENGAGII

EVENTS HELD

# 200+

IN PROGRAMMING

# \$8,000+

DOWNTOWN FARMERS MARKE

### 60+

DOWNTOWN BUSINESSES ENGAGED IN PROGRAMMING

#### 45 MEDIA APPEARANCES FOR EVENTS AND ACTIVATION COVERAGE



# **Board of Directors**

William Matrogran, Chairman of the Board VP, Corporate Services Division, Erie Insurance Group

**Christopher Friday**, Board Vice President Executive Director, Erie Parking Authority

Michelle Griffith-Aresco, Treasurer President, Rick Griffith Properties

**Dr. Keith Taylor**, Secretary President, Gannon University (Erika Ramalho, Representative)

Mayor Joe Schember Mayor, City of Erie

**David Sherman** Owner, Isaac Baker Menswear

Jaimee Black VP of Operations, UPMC Hamot Health Foundation

**Patrick Fisher** Executive Director, Erie Arts and Culture

Shawnta Pulliam Executive Director, Nurturing Hearts (Constance Ratcliff, Representative)

**George Willis** Retired, Urban Engineers

### **Counsel to EDP**

**Tim Wachter** Lawyer, Knox McLaughlin Gornall & Sennett

# **Council Liaisons**

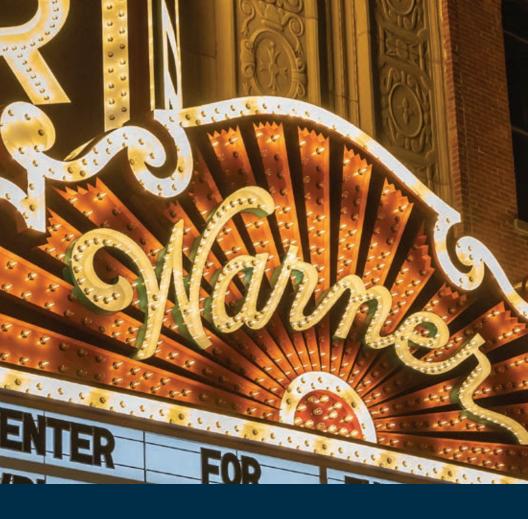
**Ed Brzezinski** City of Erie Council **Andre Horton** County of Erie Council 12TH & STATE LLC 302 ASSOCIATES REALTY PTRSHIP A KANG & ASSOCIATES LLC AC4 PROPERTIES AL OURAISHI MUNTATHER ABDUL ALABED HAMID MOHAMMED ALHELO MOHAMMED BALDWIN CENTRE LTD BARBATO ALFRED M BARBATO ALFRED M AKA BARBATO ALFRED A JR BAYEH EDGAR BAYSIDE DEVELOPMENT CORPORATION REARD GARY C BLACK INTERESTS LIMITED PARTNERSHIP BLOCK 3 DEVELOPMENT LLC BOETGER DON RICHARD BOWSER JONATHAN L ET MARIA L CASSA TAMMY K CATHEDRAL OF ST PAUL CITY OF ERIE SALE 1938 COMMONWEALTH OF PA DANIEL & JING INC DOUGHERTY PATRICK A E P VENTURES LLC

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KOSACK SCOTT A **KRELL INC** KUBASIK MICHAEL E KV RICHFORD ARMS LLC I UBAHN JOHN D UX TERRI W MANOS REALTY PARTNERSHIP MARQUETTE SAVINGS ASSN MARZ KEVIN R UX VICTORIA B MAYER JULIE MCCARTHY COLLEEN C MCGARVEY STEPHEN B MCLAUGHLIN BRIAN P MEDICOR REALTY L.P. MORAN BRIAN D UX JANE B NATIONAL FUEL GAS NORTH PARK ROW LLC NORTHSHORE REAL ESTATE INVESTMENTS NORTHWEST SAVINGS BANK PRISCHAK DANIEL J IRR BENEFICIARY TRUST QUAGLIANA ANTHONY N RICHFORD ARMS ASSOCIATION RODENBERG MARIA A ROMANS 20511C RUSSO MICHAEL A UX JO'EL A

SALA PETER J UX JENNIFER L ET CATALDE UX SCOTT`S BAYFRONT DEVELOPMANT INC SESLER CECILY P ET GREGORY UX ELIZABETH ST PAULS EVANGELICAL CHURCH STEFANELLI ROMAN A STUTZMAN DANIEL L UX NAOMI J THE HOUSE OF PRAYER THE PORT AUTHORITY OF THE CITY OF ERIE THUNDERING SKY LLC TRISTATE NEUROLOGICAL HOLDINGS L P WAKLEY CHRISTOPHER R WARD ROBERT C UX JUDY A WARNER RUSSELL AS TRUSTEE OF THE RUSSEL VMCA

As a Downtown Improvement District the Erie Downtown Partnership collects an assessment from commercial property owners in the district that contributes to the Erie Downtown Partnership's programs and services. Assessments in 2021 totaled \$246,103.24.





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